**CHRIS POPE**  
Senior Virtualization Engineer  
  
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**SUMMARY**

Certified Senior Virtualization Engineer with over 13 years of experience designing, deploying, and optimizing VMware and Omnissa environments across secure DoD and NATO systems. Adept at streamlining hybrid cloud operations, executing complex P2V migrations, and enhancing disaster recovery. Skilled communicator who simplifies complex technology for users and teams. Active Top Secret SSBI clearance.

**CORE COMPETENCIES**

**Virtualization:** VMware Cloud Foundation, Cloud Director, vSphere, Horizon, Aria Automation  
**Cloud & Automation:** Hybrid Cloud Architecture, Kubernetes, Scripting, P2V Migration  
**Systems Management:** Root Cause Analysis, System Health Checks, Lifecycle Management  
**Client Engagement:** End User Training, SOP Development, Technical Translation  
**Security & Compliance:** GPOs, DISA STIGs, Security Hardening  
**Infrastructure:** Data Center Ops, Network Support, End User Computing

**CERTIFICATIONS & CLEARANCE**

* **VMware VCP:** Cloud Foundation Architect (2025), Cloud Mgmt. & Automation (2024), Desktop Mgmt. (2024), Data Center Virtualization (2022)
* **VMware VCAP:** Desktop Management Design (2024)
* **VMware Specialist:** Cloud Provider, Cloud Foundation Deployment, vSphere with Tanzu (2024)
* **CompTIA:** Security+ CE, A+ CE (2017)
* **Security Clearance:** Top Secret (TS/SSBI) – Active

**EXPERIENCE**

**PGTEK | Senior Virtualization Engineer**  
*Remote – Hurley, MS | Aug 2023 – Present*

* Architected multi-tenant hybrid cloud platforms using VMware Cloud Foundation and Tanzu, boosting operational efficiency and compliance.
* Delivered Air Force environment overhaul: rebuilt Horizon PODs, optimized Golden Images, and authored SOPs to reduce admin overhead.
* Diagnosed and resolved critical CSI Driver and CMS Operator failures for Space Force via in-depth YAML and log analysis—enabled successful air-gapped deployment.
* Built dual VMware Horizon environments for NATO, resolved UCS hardware issues, and trained multinational sysadmin teams.
* Led U.S. Army Horizon upgrades, integrating DEM, AppVolumes, and enhancing environment stability and performance.

**Noblis MSD | Senior System Administrator**  
*Pascagoula, MS | Apr 2019 – Aug 2023*

* Slashed physical PC reliance with custom VDI deployment, streamlining device management.
* Orchestrated multi-site server modernization: migrated 68 servers to Windows Server 2019, upgraded Exchange from 2010 to 2019, and overhauled Citrix Gateway to ADC.
* Increased VDI capacity by 15% through compliance-driven datacenter reconfiguration.
* Wrote high-impact documentation (SOPs, DR plans) enabling junior staff to execute complex tasks independently.

**Engility Corporation | System Administrator**  
*Pascagoula, MS | Oct 2018 – Apr 2019*

* Automated user migrations with PowerShell scripting, improving transfer efficiency.
* Provided in-field IT support during Navy Sea Trials, maintaining critical systems under pressure.
* Authored end-user guides that reduced helpdesk tickets by 20%.

**Mississippi Gulf Coast Community College | IT Specialist**  
*Gautier, MS | Aug 2017 – Oct 2018*

* Co-designed GPOs to optimize workflows, reducing IT intervention needs.
* Supported Tier II escalations, conducted site surveys, and upgraded campus infrastructure (switches, UPS units, cabling).

**Bells & Pomegranates Ministries | IS Specialist**  
*Pascagoula, MS | Jan 2012 – Aug 2017*

* Performed full office tech refresh with minimal downtime.
* Delivered tailored user training, drastically reducing support incidents.
* Maintained endpoint security suite, ensuring high system availability.

**EDUCATION**

**B.S. Computer Information Systems / Information Systems Security**  
Walden University, Minneapolis, MN | *Summa Cum Laude | GPA: 4.0*

* Alpha Sigma Lambda Honor Society
* Golden Key International Honor Society

**Computer Networking Technology**  
Mississippi Gulf Coast Community College | *GPA: 3.81*

* Phi Theta Kappa International Honor Society